



Rely on the experts – for business process outsourcing

As a solution provider for CRM, rating & billing, accounts receivable & credit management nexnet is a market leader when it comes to carrying out mass billings quickly and securely. The solutions are complemented by process management services, customer service and financial clearing.

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nexnet

20 years experience in BPO and exciting projects

The increasing competitive pressure – triggered for example by regulatory changes – requires faster adaptability of business processes for every company. The complex billing processes in particular are subject to regularly major changes. Since the year 2000, nexnet has specialized in this market segment and has a comprehensive know-how and a satisfied customer base.

Cost savings of 30% and more also convinced those companies to rely on nexnet's industry-neutral and modular solutions: e.g. ProSiebenSat.1, Deutsche Telekom, Telefonica, maxdome, Vodafone Kabel Deutschland and freenet.

Holistic outsourcing - our recipe for success

Our transparent processes always allow customers to maintain an overview. The modular and adaptable range of services including order management, pricing of products / services / tariffs, billing and billing-shipment as well as receivables management constitute all the steps of a holistic outsourcing for financial processes. The friendly and high qualified customer service staff handle inquiries, complaints

Clear benefits

- > Scalable services and solutions ensure long-term reliability
- > Outsourcing of processes save your resources
- > High efficiency by specializing in mass calculations
- > Private servers and data centers in Germany ensure the highest performance and optimal data protection

nexnet – we create solutions

nexnet is a leading outsourcing provider of CRM solutions, billing and accounts receivable management and realizes effective solutions for payment, credit management, (financial) clearing and customer service. Our payment clearing is building a bridge between sales and recorded sales at the transaction level for the ecommerce. The shop generates sales, we monitor and post the cash flows! Customers that rely on nexnet include well-known providers of mobile and fixed network telephony, streaming services and companies from the retail, eCommerce and media data sectors.



We know what we are doing

The central IT-platform allows fast product and tariff adjustments at any time and makes a complex setup unnecessary. The customized functionality for the special requirements of the customers are always at the center of our focus. The fully automated system platform – combined with powerful SAP and Oracle systems – achieves the highest level in process security. Informative tools for reporting, statistics and analyses are key components of the platform. In addition standardized interfaces can be made available to provisioning systems or CRM systems. With the self-developed CRM module complex data models are made easy. Customers benefit from fast and flexible customizing options as well as from the web interface, which is dynamically generated from the data model. Further more standardized interfaces for provisioning or CRM systems can be provided. It's a matter of course that nexnet only uses its own powerful and scalable data centers in Germany. Quality technology Made in Germany – this is confirmed by the DIN 9001 certification in accounting processes.



Headquarter of nexnet GmbH in Berlin

AMORELIE

 ProSiebenSat.1
Media SE

 congstar





freenet GROUP